

THE RIGHT CHOICE

ON THE ROAD FOR YOU: OUR TRAVELING TEAMS ENSURE SEAMLESS SERVICE NATIONWIDE



AGILE. TECHNICALLY ADEPT. READY TO RESPOND.

Our expert travel teams are ready to deploy at a moment's notice, providing rapid quality support to keep production running smoothly. With coverage across the U.S., Canada, and Mexico, we minimize downtime and disruptions for our global manufacturing partners.

KEY SERVICES

- Multi-state Inspection, Sorting, and/or Rework
- National Field Response Teams
- Aftermarket Parts Packaging
- Portal Installations
- Inventory Support
- Relabel & Tagging
- Warehouse Equipment & Technology Installations
- Light Assembly
- Sales Display Installations
- Quality Assurance Services
- Scanning Technology

OUR TEAMS ARE BUILT FOR SPEED, PRECISION & RESULTS



Our technically adept teams, led by experienced SMEs or dedicated One Point Contact, are rapidly assembled and deployed to meet your immediate quality needs—wherever they arise.



Designed for agility, our teams are trained to dynamically adapt to changing job scopes, evolving product specifications, and shifting production environments.



Through standardized work instructions, proven processes, and coordinated execution, we ensure consistent, reliable outcomes across every site.



With a scalable, collaborative workforce spanning multiple states, provinces, and countries, we support your operations locally and globally.



Flexible with addressing a single-site issue or multi-location response, our teams move with speed and clarity—driven by a centralized contact for seamless communication and project oversight.

ABOUT US

Stratosphere Quality is an official provider of Quality Control, Quality Assurance, and Quality Systems development support, including sorting and rework services for several manufacturers.

Our objective is to stand alongside our clients to effectively solve quality issues and minimize operational disruptions.

We place highly capable, trained, and experienced teams on quality assurance/systems projects for manufacturers across the globe.

Let Stratosphere Quality take the road trip for you

Contact us today to activate a Field Response Team you can trust—anywhere, anytime.

CONTACT US



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CASE STUDY: RAPID RESPONSE REWORK

THE CHALLENGE

A major OEM experienced a sudden halt in sales, dropping from 136% of the goal to zero, due to a faulty batch of parts from a Tier 1 supplier. Rather than returning the product, the retailer requested on-site part replacements at 786 retail locations across 15 states. The challenge was to complete this massive rework effort quickly, without disrupting other active projects or diverting key resources.

THE SOLUTION

Stratosphere Quality quickly mobilized teams nationwide, using standardized instructions and five distribution hubs to ensure consistent, around-the-clock in-store part replacements. Full control of logistics enabled fast, efficient execution.

SCALABLE EXECUTION

Mid-project, the OEM found a second issue with a different part. Stratosphere Quality quickly adapted, updated instructions, expanded scope, and completed replacements on time. Daily reports and clear communication kept the OEM informed throughout.

THE RESULTS

Sales began recovering on day one. Within 10 days, Stratosphere Quality restored both products to shelves in 786 stores, helping the OEM meet recovery goals without straining internal resources, thanks to our speed, consistency, and expertise.



WHERE YOU NEED US, WHEN YOU NEED US

We are a company with an unwavering commitment to quality that develops and implements solutions to improve quality throughout the manufacturing supply chain. Stratosphere Quality understands that projects do not wait.

We are responsive to quality issues around the clock and around the world including the United States, Canada, and Mexico.



TRUST IS EARNED THROUGH RESULTS

Stratosphere Quality boasts a proven track record of success in delivering exceptional quality and service.

To earn your trust, we offer:



24/7 availability so we are there when you need us



A highly professional, trained field team including account managers, project managers, engineers, and support staff



A dedicated Customer Service team is available by phone, chat, or email to support your project to the highest standards



A proprietary data system, SOLAR (Stratosphere Online and Reporting) includes customized project dashboards, various exportable data reports, invoices, work instructions, and much more.



LEARN ABOUT SOLAR



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