

Your Brand, Protected. Your Customers, Satisfied.

In today's competitive retail environment, quality isn't just a differentiator—it's expected. Whether you're supplying a nationwide chain or a specialty boutique, your reputation hinges on product consistency, reliability, and safety.

At Stratosphere Quality, we help retailers and their suppliers meet those expectations—delivering quality that speaks for itself at every stage of the retail supply chain.

EXPERIENCE THAT SPANS THE RETAIL SPECTRUM

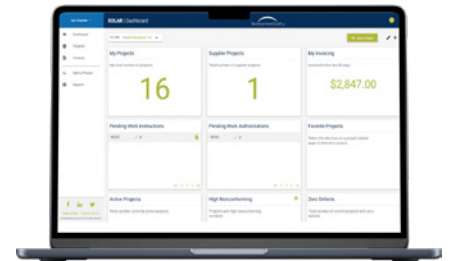
Stratosphere Quality brings decades of hands-on expertise across a wide variety of consumer product categories, including:

- Big box retailers
- Home goods & furnishings
- Golf carts & golf balls
- Mattresses & bedding
- Packaging
- Washers, dryers & large appliances
- Commercial appliances
- Apparel & textiles
- Cosmetics
- And much more...

From hard goods to soft lines, we know what to look for—and how to resolve quality issues quickly and effectively.

WHY CHOOSE STRATOSPHERE QUALITY?

- **Nationwide Coverage** – Our travel teams across North America are available wherever and whenever you need us.
- **Scalable Solutions** – From local audits to national rollouts.
- **Expert Teams** – A highly professional, trained field team including Account Managers, Project Managers, Engineers, and support staff.
- **Proven Performance** – Trusted by global brands and suppliers.
- **Consistency You Can Count On** – Standard operating procedures (SOPs) ensure consistent, coordinated, and efficient execution across projects.
- **Technology** – Proprietary data system, SOLAR (Stratosphere Online and Reporting) includes customized project dashboards, invoices, work instructions, and much more.



Real-Time Results with SOLAR, Our Proprietary Data Platform

SOLAR empowers you with real-time visibility into every QA project.

Features include:


- Real-time data
- Custom dashboards
- Trend analysis
- Live updates from the field

No guesswork. No delays. Just actionable insights and full control over your quality processes.

CONTACT US

 877-224-8584

 stratospherequality.com

 12024 Exit Five Parkway
Fishers, IN 46037

OUR CORE SERVICES: BUILT FOR RETAIL SUCCESS



INSPECTION

Detailed visual, dimensional, and functional checks to catch defects before they impact the customer.



SORTING

Rapid identification and separation of non-conforming parts—preserving your brand integrity and preventing costly returns.



REWORK, REPAIR & RELABELING

Corrective action done right. From reworking out-of-spec components to relabeling or retagging packaging and products, we help get items back on the shelf—fast.



PROJECT MANAGEMENT

End-to-end oversight from our experienced team ensures smooth execution, communication, and coordination at every step.



CASE STUDY SPOTLIGHT:

RAPID RETAIL RECOVERY

Sales Plummeted from 136% of Goal to 0%—Here's How We Helped Reverse It

A major OEM supplying a global retailer experienced a sudden stop in sales after a defective part from a Tier 1 supplier made its way to stores. Rather than return products, the retailer requested on-site rework across 786 stores in 15 states—without disrupting internal operations.

Stratosphere Quality mobilized immediately.

With our national footprint and proven processes, we deployed trained teams, developed video and written work instructions, coordinated all logistics, and completed the project in under 10 days.



SALES BEGAN TO REBOUND WITHIN THE **FIRST 24 HOURS**



A SECOND ISSUE WAS ADDED MID-PROJECT, WITH **ZERO DELAYS**



THE OEM KEPT INTERNAL TEAMS FOCUSED WHILE **STRATOSPHERE QUALITY DELIVERED RESULTS**



THE RESULT:
TWO MAJOR PRODUCT ISSUES RESOLVED, FULL SALES RECOVERY, AND ZERO DOWNTIME FOR THE OEM.



877-224-8584



12024 Exit Five Parkway, Fishers, IN 46037



stratospherequality.com