

PROVIDING QUALITY SUPPORT SERVICES TO MANUFACTURERS



WHAT WE DO

Stratosphere Quality provides outsourcing for quality assurance and control services to manufacturers and suppliers across North America. When you are experiencing quality issues with an existing project or are rolling out a new product, no matter how big or small, we can assist you.

We work with you and your customers or suppliers in a timely and professional manner to efficiently and effectively solve quality problems while minimizing disruptions and costly downtime to your production process.

WHERE WE GO

WE GO WHERE YOU NEED US — ON-SITE OR IN ONE OF OUR WAREHOUSE LOCATIONS

Delivering the highest quality of service where you need it and ensuring your requirements are not only met, but exceeded.

WAREHOUSE LOCATIONS

- · Fishers, IN
- Madison Heights, MI
- St. Joseph, MI
- · Simpsonville, SC
- Newmarket, ON
- Guelph, ON
- · Saltillo, Coahuila, Mexico

TECHNOLOGY

SOLAR (Stratosphere Online and Reporting) is an industry leading data management system that provides feedback and inspection results to your team and any relevant suppliers. This online system includes customized project dashboards, various exportable data reports, invoices, work instructions, and much more. We also utilize our SOLAR Edge and SOLAR Echo applications onsite to easily and efficiently write work instructions, train employees, staff projects, and record data in real time.

HOW WE WORK





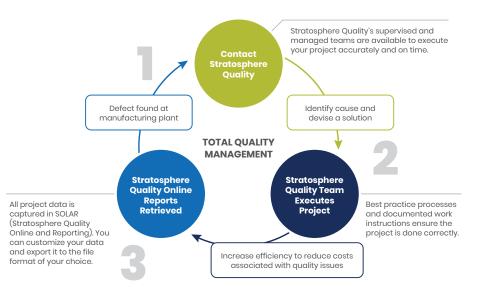
We place our highly capable, trained, and industryexperienced teams on your quality assurance projects. We can be mobilized quickly when and where you need us; be it one location or multiple locations. We provide a turnkey solution, including on-site project management.

We supervise and manage our teams and act as the liaison for your management. We follow best practice processes including detailed and documented work instructions that are approved by you. Then we train team members for efficient project execution.

OUR SERVICES

- Inspection/Sorting
- Containment
- Rework/Repair
- Warehousing
- Launch Support
- **Quality Assurance Services**
- Scanning Technology
- Reflash Support
- **Production Support**

OUR WORKFLOW PROCESS



WHY CHOOSE US?

WE HAVE PROVEN RESULTS



AVAILABILITY

We are on call 24/7 and we can be where you need us, when you need us quickly ensuring the best possible customer service.



TRAINING

We place great emphasis on recruiting, screening, training, and rewarding our team. We use SOLAR to write work instructions and train employees.



TECHNOLOGY

Our online data system is available 24/7 to view all project data and comprehensive reporting formats, such as Pareto, iChart, and Activity Summary.



CUSTOMER SERVICE

Our dedicated Customer Service team is available at all hours via phone, email, or Live Chat to support your project needs and ensure you have the best possible customer experience.



Because of our streamlined, on-site best practices, we can complete the job quickly and efficiently, saving you both time and money.

TO START A QUALITY PROJECT CALL 1-877-224-8584 OR VISIT OUR WEBSITE AT STRATOSPHEREQUALITY.COM